

CUSTOMER INFORMATION SHEET

No service will be established without verbal communication with HVUD Customer Service Representative.
For your convenience you may complete the attached forms prior to contacting customer service during normal business hours
at 615-352-7076 Monday – Friday 8am-5pm.

Service Address:

(New Homes – please include Lot Number & Subdivision name given by builder)

Date of Service Request:

Full Name:

Mailing Address: (if different from Service)

Phone Number:

Social Security Number: (for verification services) XXX-XX-XXXX DOB: XX/XX/XXXX

(Do not include on this form for security purposes, will request during verbal confirmation)

Place of Employment:

Customer checklist for establishing service:

- Complete Customer Information Sheet
 - Complete & Sign General Service Provisions and Cross Connection Questionnaire
 - Email or Fax completed information
 - Call 615-352-7076 Monday – Friday 8AM – 5PM for verbal authorization
- These items are required in addition with speaking with a Customer Service Representative.**

We do require 24-hour notice prior to start of service.